

# Grafton FAQs

8462 West Sunset Blvd.  
West Hollywood, CA 90069  
Phone: 323.654.4600  
Reservations Toll Free: (800) 821-3660



## How does the complimentary car service work?

We offer complimentary car service in our Element within a 3 mile radius and drop-off's only. This service is based on a first-come-first-serve basis. It is available from 8am -10 pm daily.

## How much does valet parking cost?

Valet parking costs \$30 per night.

## Where are the closest airports to the Grafton on Sunset and how to get to the hotel?

LAX or Los Angeles International airport is located about 9 miles away. There are a few options for transportation: Taxi's are always available outside of the baggage claim area. Taxi's accommodate up to 4 persons and charge on a per taxi ride and not per person. If you are travelling alone and prefer to be more economical a shuttle may be the option although such does takes twice as long as a taxi ride. The hotel reservations desk can also arrange for a town car to pick you should you desire this route please contact the hotel at [Kevinb@graftononsunset.com](mailto:Kevinb@graftononsunset.com).

Burbank airport is located about 7 miles from the hotel and caters to domestic flights only. A taxi would be the most simple of options and such are readily available outside of the baggage claim area or surrounding. Again, the hotel can arrange for town car service.

## What time is check-in and check out?

Check-in time is anytime after 3pm and check out time is before Noon daily. Should you arrive in L.A. prior to the check-in time we will do our very best to accommodate an early check-in. Further, we would be more than happy to hold your luggage until either your room is ready.

## Where the hotel is located and are there restaurants and shops within walking distance?

The Grafton on Sunset is located on the Sunset Strip just east of La Cienega approximately 1.5 miles west of Hollywood and 2.5 miles east of Beverly Hills. Check out our map page: ...

Within walking distance from the hotel you'll find over a dozen restaurants, cafes and shops. Plus, the Strip is home to some of the most legendary clubs in the USA. For more immediate information please check out our area guide page with handwritten and handpicked descriptions of suggested restaurants, nightlife and within walking distance ideas.

## Does the hotel offer wireless internet?

We do offer WiFi throughout and at a minimal cost of \$3.99 per 24 hour period from 3pm-3pm.

## Does the hotel offer a business center?

We do! The complimentary business center is open 24/7 and features a Mac, PC and a printer.

### **Do you have an ATM on property?**

We do have an ATM on property. Further, there are a few banks within walking distance from the hotel should you have to change currencies.

### **Do you allow pets and is there a fee?**

The Grafton on Sunset is a pet friendly hotel for pets up to about 35 lbs and there is fee of \$100 per visit for one or two pets. Please note that there is a dog park just a couple of blocks away from the hotel plus, hiking trails within a mile away.

### **Tours, rental cars, spas and other services...**

The hotel's concierge would be delighted to suggest restaurants and clubs to you or arrange sightseeing tours, arrange rental car service, private car services, suggest spas and more. Further, should you be in Los Angeles without transportation the concierge would be happy to map out some of the most popular tourist attractions via public transport. Please contact 323.654.4600 anytime or, [Kevinb@graftononsunset.com](mailto:Kevinb@graftononsunset.com)